

Having Difficult Conversations and Leading Change

*This full-day training will help prepare health care providers
and staff for the changing landscape of healthcare.*

This training will be offered on:
Tuesday, September 24, 2013
and Wednesday, October 30th, 2013

Presented by:
Vermont Tech's Continuing Education and Workforce Development Program

Workshop Descriptions:

Morning: Leading Change...

Participants learn how to conduct effective change discussions that minimize the potentially negative effects of change on morale, processes and productivity. Leaders learn tools and techniques to engage employees throughout the change process.



Afternoon: Having Difficult Conversations...

This workshop introduces strategies for dealing with tough topics, talking about difficult information, and managing interpersonal communication.



CONTINUING EDUCATION &
WORKFORCE DEVELOPMENT

Location:

North Country
Health Consortium
262 Cottage St., Ste. 230
Littleton, NH

Time:

9:00am-4:00pm

Target Audience:

Health Care Providers,
Administrators, and Office
Staff

Cost:

\$20 for the
full-day training
(includes lunch)

To register, please visit:

<http://events.constantcontact.com/register/event?llr=rpe8ludab&oeidk=a07e83cdaxi5aa05590>

For more information, contact Stephanie Singer,
Workforce Program Manager,
at 259-3700 ext. 246 or by email at ssinger@nchnh.org.

This workshop is provided by



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HEALTH CONSORTIUM

Northern NH Area Health Education Center