# **Community Health** Assessment and Improvement : A Training for Public Health Professionals

## **About the Program**

This training is supported by the New Hampshire Public Health Training Center (NHPHTC), a resource for members of the current and future public health workforce of the state. It operates under the umbrella of the NH Area Health Education Center (NHAHEC), a program of The Dartmouth Institute for Health Policy and Clinical Practice.

This set of modules has been developed in collaboration with the University of New Hampshire, the Community Health Institute, and the NH Department of Health and Human Services. The modules are intended to support the public health workforce in assessing and improving the health of their communities.

## **Overall Program Objectives**

#### At the end of the program, participants will be able to:

•Describe the Community Health Assessment and Improvement Process and understand how to find, assess, and use data to support the process.

•Compare different models for the Community Health Improvement Process, how to apply them, and how to use action learning to implement quality improvement processes

## **Target Audience**

Public health network and community benefits reporting (hospitals and other health care non-profit) representatives.





DARTMOUTH EISEL SCHOOL OF MEDICINE AT DARTMOUTH Module 1: Introductory Webinar April 4, 2013

3:00-4:00 P.M. Register to receive web link

## Module 2: Using Health Data-Prove It! Let the Data Tell the Story

8:30 A.M.-3:00 P.M.

April 12, 2013

Plymouth State University, Plymouth

April 18, 2013 SERESC Conference Center, Bedford

April 30, 2013 Granite State College, Littleton (time for this session: 9:30 a.m.-4 p.m.)

## **Module 3: Community Health Assessment and** Improvement

10:00 A.M.-3:00 P.M.

May 29, 2013 Mountain View Grand Resort and Spa, Whitefield

> June 13, 2013 The Common Man Inn & Spa, Plymouth

June 19, 2013 Manchester Health Department, Manchester

## Module 4: Linking Data to Action Using **Quality Improvement Tools and Methods**

9:00 A.M.-3:00 P.M.

September 20, 2013 Mountain View Grand Resort and Spa, Whitefield

**September 24, 2013** Manchester Health Department, Manchester

October 18, 2013

The Common Man Inn & Spa, Plymouth





Northern NH Area Health Education Center

## **ABOUT THE MODULES**

## **MODULE 1**: Introductory Webinar

## **Program Faculty**

**Dorothy Bazos,** PhD, MS, RN, Director Community Engagement the Prevention Research Center at The Dartmouth Institute for Health Policy and Clinical Practice

**Amy Costello**, MPH, Project Director, NH Institute for Health Policy and Practice

**Bob McGrath**, PhD, Chair, Associate Professor and Director of Graduate Programs, Health Management and Policy, University of New Hampshire

**Ashley Peters**, MPH, Project Director, NH Institute for Health Policy and Practice

**Jo Porter**, MPH, Deputy Director, NH Institute for Health Policy and Practice

**Jonathan Stewart**, MA, MHA, Director, Community Health Institute

## **Gautham Suresh,** MD Associate Professor of Pediatrics, of Community & Family Medicine and of The Dartmouth Institute for Health Policy and Clinical Practice

#### At the end of the session, participants will be able to:

•Explain the overall Community Health Assessment and Improvement Process •Determine their community's stage in the CHA process

•Describe the objectives and format for other offerings in this training series

#### Date: April 4

## **MODULE 2**: Using Health Data-Prove It! Let the Data Tell the Story

#### At the end of the session, participants will be able to:

•Determine why health data are necessary

•Find and evaluate health-related data

•Describe commonly used health statistics and how to know what data are appropriate

and available

•Determine how to get the data analysis needed by asking the correct questions

•Learn how to interpret data analysis

•Discuss how to share the story that the data tell

#### Dates: April 12 (Plymouth), April 18 (Bedford), April 30 (Littleton)

## **MODULE 3**: Community Health Assessment and Improvement

#### At the end of the session, participants will be able to:

•Discuss the strengths and weaknesses of different models and methods for community health assessment and improvement planning

Identify the types of information and sources that could expand understanding of community health, and techniques to interpret information, identify priorities and make decisions
Use action planning tools to assist in the development of community health improvement plans
Identify approaches for community engagement and collaboration with community stakeholders
Access community health assessment and improvement planning tools and resources

Dates: May 29 (Whitefield), June 13 (Plymouth), June 19 (Manchester)

## **MODULE 4**: Linking Data to Action Using Quality Improvement Tools & Methods

#### At the end of the session, participants will be able to:

Demonstrate the importance of data for determining community needs and assets
Use local data as a framework for health improvement initiatives
Apply typical quality improvement tools to local health improvement initiatives
Describe how an Action-Learning Collaborative can be used as a vehicle for implementing local health improvement initiatives

#### Dates: September 20 (Whitefield), September 24 (Manchester), October 18 (Plymouth)

## Community Health Assessment & Improvement: A Training for Public Health Professionals **REGISTRATION FORM**

Name:		
Credentials:		
Organization:		
Email Address:		
Mailing Address:		
City, State, ZIP:		
Phone Number		

### Please indicate the sessions you are registering for:

Module 1: Introductory Webinar April 4

#### Module 2: Using Health Data-Prove It! Let the Data Tell the Story

April 12, Plymouth State University □ April 18, SERESC Conference Center April 30, Granite State College, Littleton

#### Module 3: Community Health Assessment and Improvement Process □ May 29, Mountain View Grand Resort & Spa

June 13, The Common Man Inn & Spa June 19, Manchester Health Department

#### Module 4: Linking Data to Action Using Quality Improvement Tools and Methods September 20, Mountain View Grand Resort and Spa September 24, Manchester Health Department October 18, The Common Man Inn & Spa

\*Please note: Attendees are not required to attend all sessions and may choose the course dates and locations that are most convenient.

There is no charge to attend these trainings. Registration is required. A 24-hour notice of cancellation to the appropriate AHEC is appreciated.

### Locations

Granite State College, 646 Union St. Suite 200, Littleton, NH Plymouth State University: 17 High Street, Plymouth, NH SERESC Conference Center: 29 Commerce Drive, Bedford, NH Manchester Health Department: 1528 Elm Street, Manchester, NH The Common Man Inn & Spa, 231 Main Street, Plymouth, NH Mountain View Grand Resort and Spa, 101 Mt View Drive, Whitefield, NH





GEISEL SCHOOL OF MEDICINE AT DARTMOUTH

Please register with the appropriate AHEC:

FOR BEDFORD AND MANCHESTER TRAININGS **Register online at** www.snhahec.org/calendar Or complete this form and return to: **SNHAHEC. Attn: Christina Patenaude** 128 State RT 27, Raymond, NH 03077 **p** 603.895.1514 x3 | **f** 603.895.1312 cpatenaude@snhahec.org

#### FOR PLYMOUTH AND NORTH **COUNTRY TRAININGS Register online at** http://www.nchcnh.org/AHEC\_cont\_h ealth ed.php Or complete this form and return to: NNHAHEC, Attn: Stephanie Singer 262 Cottage St, St 230, Littleton, NH 03561 **p** 603-259-3700 | **f** 603-444-0945

ssinger@nchcnh.org

## **Continuing Education**

#### Nursing

The Southern NH Area Health Education Center and North Country Health Consortium/Northern NH Area Health Education Center are approved providers of continuing nursing education by the New Hampshire Nurses' Association Commission on Continuing Education, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

17 contact hours. Activity Number: 1084 (SNHAHEC) Activity Number 264 (NCHC)

#### **Physicians**

The Southern NH Area Health Education Center and North Country Health Consortium/Northern NH Area Health Education Center are accredited by the NH Medical Society (NHMS), accredited by the NH Medical Society, designate this live activity for a maximum of 17.0 AMA PRA Category 1 Credit(s). Physicians should claim only the credit commensurate with the extent of their participation in the activity.

#### Social Workers

Please contact Christina Patenaude at (603) 895-1514 x3 for more information about National Association of Social Workers (NASW) credit designation for this activity.

#### **Certified Health Education Specialists**

Sponsored by Southern NH Area Health Education Center, a designated provider of continuing education contact hours (CECH) in health education by the National Commission for Health Education Credentialing, Inc. This program is designated for Certified Health Education Specialists (CHES) to receive up to 17.0 total Category I continuing education contact hours. SNHAHEC Provider Number MEP3658





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